



renewable. reliable. affordable.

781 Lincoln Avenue, Suite 320 San Rafael, CA 94901

Important information about your electric account.







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A SMARTER ROUTE TO RELIABLE, RENEWABLE ENERGY.

This mailer is to notify you that, in accordance with California state law, your electric account(s) will be enrolled with Marin Clean Energy's Light Green 50% renewable energy service in July 2012 unless you choose to opt out.

Marin Clean Energy (MCE), a not-for-profit public agency based in San Rafael, offers a greener choice of electricity from power sources including solar, wind, biogas, biomass, and hydroelectric. MCE purchases electricity for customers and works with PG&E, which delivers your electricity and sends your monthly utility bill just like before.

Choosing Marin Clean Energy supports a healthier environment, new California-built renewable power, local control and local green programs such as energy efficiency and solar rebates.

You now have three choices for your electric service:

- PG&E's 20% renewable energy
- MCE's 50% renewable Light Green energy
- MCE's 100% renewable Deep Green energy

Customers who do not contact MCE will be served with Light Green 50% renewable energy in July, 2012.

For more information, to opt out of MCE Light Green or to sign up for Deep Green please call us at 1-888-632-3674 or visit www.marincleanenergy.com. Please have your PG&E bill handy because your account information will be needed in order to process your request.

We are happy to honor your choice and look forward to continuing to serve Marin County.

Información importante sobre su recibo de electricidad.

Tin quan trọng về hóa đơn điện lực.

1-888-632-3674 www.marincleanenergy.com

TERMS AND CONDITIONS OF SERVICE

RATES

MCE electric generation rates are stable and affordable. View our rates at www. marincleanenergy.com/rates or call 1-888-632-3674 for more information. Any changes to MCE rates will be adopted at duly noticed public meetings of the Marin Energy Authority Board of Directors. PG&E will also charge MCE customers a Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. Please contact PG&E for more information.

BILLING

You will receive a single monthly bill from PG&E which will include all of your electric charges. MCE customers do not pay duplicate charges for electricity. PG&E's charges for transmission, distribution, and public goods programs will still apply at the same rates they would otherwise charge you. MCE charges will appear on your PG&E bill to cover the cost of procuring electricity on your behalf, called generation. PG&E will no longer charge you for generation.

ENROLLMENT

California State Assembly Bill 117, passed and signed into law in 2002, requires that MCE automatically enroll customers. MCE is now the default electricity provider in Marin County. Your electric account(s) will be enrolled with MCE's Light Green 50% renewable energy in July 2012 unless you choose to opt out. You may request to opt out at any time. You may also choose Deep Green 100% renewable energy. To opt out, or to sign up for Deep Green, please call 1-888-632-3674 or visit www.marincleanenergy.com. Please have your PG&E bill handy so that we may process your request.

OPT OUT

You may request to opt out of MCE at any time by calling 1-888-632-3674 or by visiting www.marincleanenergy.com. Please have your PG&E bill handy so that we may process your request. If you do not opt out within 60 days after the start of service with MCE you will be subject to the payment of a one-time \$5 (residential) or \$25 (commercial) termination fee, will be subject to PG&E's terms and conditions of service, and will not have the option to return to MCE for one year. You will not be charged a termination fee if you opt out before enrollment with MCE or within the first 60 days after your enrollment with MCE, or if you cancel electric service. You will be charged for all electricity procured by MCE on your behalf prior to the cancellation or transfer of electric service to PG&E. Accounts will be transferred to PG&E on the day of the electric account meter read and cannot be transferred during a billing cycle. In order for your opt out request to be processed on your next meter read date, your request must be received 5 business days prior to the meter read date.

FAILURE TO PAY

MCE may transfer your account to PG&E upon 14 calendar days' written notice to you if you fail to pay any portion of the MCE charges on your bill or fail to meet any agreed-upon payment or credit arrangements. If your service is transferred you will be required to pay the termination fee described above.

